
Consultation Nov 2013 - Scheme document amendments

Roger Wain <Roger.Wain@mercury.co.nz>

Fri, Nov 22, 2013 at 4:47 PM

To: "submissions@egcomplaints.co.nz" <submissions@egcomplaints.co.nz>

Mercury Energy's submission attached.

Regards

Roger Wain

Customer Systems Improvement

Mercury Energy

DDI: +64 (09) 580 3788

Fax: +64 (09) 580 3506

Mobile: +64 (027) 4357836

roger.wain@mercury.co.nz

www.mightyriverpower.co.nz

602 Great South Road, Ellerslie, Auckland

Private Bag 92008, Auckland 1142, New Zealand

Mercury Energy is a division of Mighty River Power Ltd



Mercury Submission - Amendments to scheme document Nov 2013.docx

17K

Appendix 1: Preferred form for submissions

Questions for submitters	Yes/No	Comment
1. Do you agree with the Board's proposal that the Commissioner have jurisdiction to consider complaints about bottled LPG?	Yes	
2. Do you agree with the Board's proposal that would allow the Board to appoint a consumer representative as acting Chair when the Chair is unavailable?	Yes	On the understanding that the independent chair's absence would be an exceptional event.
3. Do you agree with the other minor changes proposed?	Yes	Agree that the minor changes improve the consistency of clauses in the scheme document.
4. Do you have any other comments or concerns about the proposed changes you would like the Board to consider?	No	