

Whakapā mai.  
He koreutu,  
motuhake, matatika  
hoki tā mātau ratonga.

kei konei  
mātau ki te  
**āwhina**  
we're here to help

Ko tā mātau he whakarongo, he tuku i ngā pātai tika, ā, kāore mātau e whai taha. Ko ētahi amuamu noa mō ngā pire, ratonga kiritaki, momotutanga me te rato.

Mēnā he amuamu tāu, me wawe te whakapā atu ki tō kamupene. Ki te kore e tatū, me whakapā atu ki Utilities Disputes. Kei konei mātau ki te āwhina.



### Interpreting NZ

Mēnā he tapepe tō reo Ingarihi, he kore rānei, kei te hiahia rānei koe ki te kōrero mai i roto i tōu ake reo, whakamahia e mātau a Language Line.

0508 468 377  
info@interpret.org.nz



### NZ Relay Services

E pai ana ki a mātau ngā waea a New Zealand Relay Services. He ratonga tēnei mā ngā hapori Hunga Turi o Aotearoa, Hunga Kāpō me te Turi, ngā hapori e waimaero nei te rongo, te kōrero hoki.

0800 4713 713 (TTY)  
0800 4715 715 (Reo)  
helpdesk@nzrelay.co.nz



☎ 0800 22 33 40

Īmēra info@udl.co.nz

Paetukutuku udl.co.nz

Mēra Freepost 192682  
PO Box 5875  
Wellington 6140

## Ka taea e Utilities Disputes te āwhina i a koe ki te whakataua amuamu

Me whakapā mai mēnā ko te kaupapa o tō amuamu ko te:



Hiko me te kapuni



Wai



Te whakauru aunui i runga whenua tōpū



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He koreutu, motuhake,  
matatika hoki tā  
mātau ratonga

☎ 0800 22 33 40

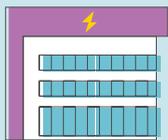
Me rapu kōrero  
me pēhea tā  
mātau āwhina,  
ā, me pēhea te  
whakapā mai

# Te tukanga amuamu

He amuamu tāu?



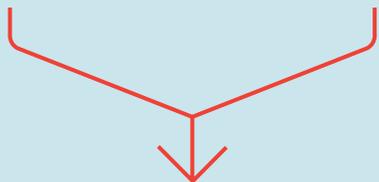
Kua tuku amuamu koe ki tō kamupene?  
Ka taea e mātau koe te āwhina me tēnei



Kāore i tatū tō amuamu?



Whakapā atu ki tō kamupene i te tuatahi



Kāore tonu i tatū tō amuamu?



Whakapā mai

Ka mahi tahi mātau me ngā taha e rua ki te whakatau i te amuamu

kei konei  
mātau ki te  
**āwhina**  
we're here to help



## Pūngao

Ka taea e mātau te nuinga o ngā momo amuamu katoa te tiro tiro mō te hiko, kapuni rānei i raro i te Kaupapa Amuamu Pūngao.



## Wai

Ka taea e mātau ngā amuamu wai te tiro tiro mō ngā kaiwhakarato kua hono mai ki te Kaupapa Amuamu Wai tūao.



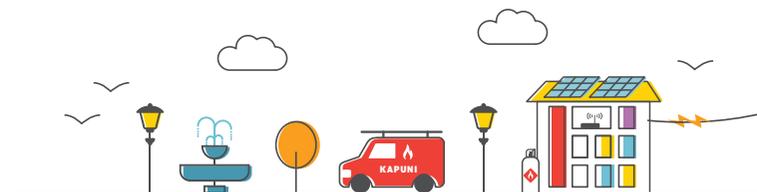
## Te whakauru aunui i runga whenua tōpū

Ka taea e mātau ngā amuamu mō te whakauru aunui i runga whenua tōpū i raro i te kaupapa Broadband Shared Property Access Disputes Scheme.

## Ka taea e mātau te āwhina me ētahi atu amuamu rerekē

Me kōrero mai mēnā ko te kaupapa o tō amuamu ko te:

- ✓ Hiko
- ✓ Kapuni – (kapuni me te LPG)
- ✓ LPG i rō pātara (15kg, nui ake hoki)
- ✓ Wai (mēnā kua hono mai tō kaiwhakarato ki te kaupapa)
- ✓ Aunui i runga whenua tōpū
- ✓ He tūkinotanga, raruraru rānei e pā ana ki te eke atu me te whakamahi i te whenua kua whakaurua atu te hiko, kapuni, wai, utauta aunui rānei



Tirohia ngā tauira o ngā amuamu kei tā mātau paetukutuku [udl.co.nz](http://udl.co.nz)