

Fesootai mai.
E leai se totogi o
la matou auunaga,
e tutoatasi toe fai
mea tonu.

we're
here to
help
kei konei
mātou ki te
āwhina

Matou te faalogo, fesili tatau, matou te
le faaituau foi. E masani lava ona matele
faasea i mea tau pili, auunaga, mita,
motusia ma le faasoaga.

Faafesootai lau kamupani i le taimi lava
ua i ai sau faasea. Faafesootai le Utilities
Disputes pe afai e le i maua se tonu lelei.
E maua le fesoasoani.



☎ **0800 22 33 40**

Imeli info@udl.co.nz
Upega Tafailagi udl.co.nz
Pusameli Freepost 192682
PO Box 5875
Wellington 6140

E mafai ona fesoasoani le Utilities Disputes e saili se fofo o au faasea

Faafesootai mai pe afai e faatatau lau faasea i le:



Eletise ma le kesi



Suavai



Faapipiina o le broadband i se
fale o loo faaoga faatasi e nisi



Interpreting NZ

Afai e tau le lelei lau
tautala pe e te leiloa
tautala i le Gagana
Peretania, pe e te
manao e te talanoa
mai i la oe lava gagana,
matou te faaogaina le
Interpreting NZ.

0508 468 377
info@interpret.org.nz



NZ Relay Services

Matou te taliaina lou valaau
mai e faaaua mai i le
New Zealand Relay Services.
O le auunaga leni mo le
New Zealand Deaf, Deafblind,
mo e logonoa ma i latou e
faaletonu le faalogo ma le tautala.

0800 4713 713 (TTY)
0800 4715 715 (Voice)
helpdesk@nzrelay.co.nz



© 2022

E leai se totogi o la matou
auunaga, e tutoatasi toe
fai mea tonu

☎ **0800 22 33 40**

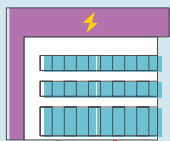
Saili pe
faapefea ona
matou fesoasoani
ma e faapefea ona
e fesootai mai

Faagasologa o faasea

E i ai sau faasea?

IOE

Ua faaleo lau faasea i lau kamupani?
E mafai ona matou fesoasoani mo lea tulaga

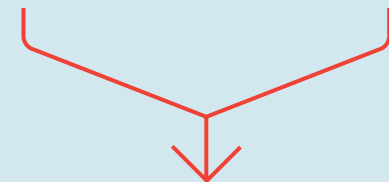


IOE

LEAI

E le i maua se tonu o le faasea?

Faafesootai muamua lau kamupani



E le i maua lava se tonu o le faasea?



Faafesootai mai matou

O le a matou galulue ma itu uma e faalelei le faasea

we're here to help
kei konei mātou ki te āwhina



Malosiaga Tau Eletise

E mafai ona matou iloiloaina le tele o le mau faasea e uiga i eletise poo le kesi i lalo o le Energy Complaints Scheme.



Suavai

E mafai ona matou iloiloaina faasea tau suavai faasaga i kamupani ua auai i le Water Complaints Scheme e le o faatulafonoina.



Faapipiina o le broadband i se fale o loo faaoga faatasi e nisi

E mafai ona matou iloiloaina faasea e uiga i broadband ua faapipii i fale o loo faaoga faatasi e isi i lalo o le Broadband Shared Property Access Disputes Scheme.

E mafai ona matou fesoasoani i faasea esesese

Talanoa mai pe afai e faatatau lau faasea i le:

- ✓ Eletise
- ✓ Kesi (maoi ma le LPG)
- ✓ LPG tuu fagu (15kg ma luga atu)
- ✓ Suavai (pe afai ua auai lau kamupani i le polokalame)
- ✓ Feuiaiga i fale o loo faaoga faatasi ai se broadband
- ✓ Mea ua leaga poo faaletonu e tusa ai ma feuiaiga ma le faaogaina o le fanua ua faapipii ai le eletise, kesi, suavai poo se masini broadband



Silasila i faaitaiga o ituaiga faasea o loo i la matou upega tafailagi udl.co.nz